



**QUICKFEED.COM**

**OWNER'S MANUAL**



Congratulations on the purchase of your NEW

# QUICK FEED

## Automatic Feeder

Experts agree that animals are healthier, mentally and physically, if fed numerous small meals on a regimented schedule. Studies have proven that destructive boredom, stall vices, colic, illness, obesity, and other health related problems as well as food waste may be totally alleviated by this type of feeding program. Our new, innovative QUICK FEED Automatic Feeders will help you and your animals AT AN AFFORDABLE PRICE!

### QUICK FEED OWNER'S MANUAL

*Keep this booklet in a safe place for future reference.*

- ① Please read and follow instruction booklet.
- ① Failure to follow instructions may void warranty.
- ① Please test timer BEFORE final installation.
- ① Consult troubleshooting guide before calling Tech.
- ① Do not attempt to service or make modifications.
- ① Install Quick Feed in a safe, dry area.

#### Instruction Booklet Index

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QUICK FEED owners, manufacturers, dealers and representatives do not in any way by suggestion or implication recommend using QUICK FEEDERS as a total animal care replacement product. Nothing can or should take the place of quality human care for the health and welfare of our animals.

### REMOVABLE QUICK GUIDE

QUICK FEED Programming Chart	
FEED TIME	AMOUNT
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	

#### LEGEND

- = Feed time
- = Hours
- = Minutes
- = Feeding Amount
- = Time of Day
- = Set
- = Manual Feed

-----CUT HERE-----

#### QUICK GUIDE

Time of Day , hour min.,

Feed Time , hours min.,

Repeat as Necessary

Manual Feed

12/24 Hour Clock +

Arm/Disarm Beeper +

Keypad Lock +

## QUICK FEED POLICIES & WARRANTY

### 30 DAY MONEY BACK SATISFACTION GUARANTEE

You may return your Quick Feed Automatic Feeder within 30 days of purchase if you are not satisfied or if it does not work for your particular application by following the steps outlined in our RETURN POLICY below.

### RETURN POLICY

Please contact our Sales Office at (407) 320-1911 to notify us to expect your return.

1. Feeder must be returned within 30 days for a credit to be issued (purchase price less shipping).
2. Feeder must be returned intact (with all parts included) in a clean, like new condition.
3. Purchaser information must be enclosed with shipment to ensure proper credit. Please include purchaser's name, address, phone number, and purchase date within box.
4. Customer is responsible for all shipping charges, damage to feeder during shipping and/or loss in transit. In case of loss, it will be the customer's responsibility to file a claim with the carrier.
5. Feeder must be returned to manufacturer only

**RE HESSENAUER, LLC.**  
**3084 BENNISON CT**  
**HILLIARD, OH 4306**

**POLICIES ARE SUBJECT TO CHANGE WITHOUT NOTICE**

### ONE YEAR LIMITED WARRANTY

RE Hessenauer, LLC. agrees (at its option) to repair or replace, for the original purchaser, products manufactured by them and found to be defective in material and/or workmanship, for a period of one year from original date of purchase. Warranty will be voided if damage is caused by accident, misuse, fire, water, acts of nature or animals, attempted repairs, alterations or modifications by anyone other than the manufacturer. The foregoing is in lieu of all other warranties, expressed or implied and all other obligations or liabilities on the part RE Hessenauer, LLC. In no event or circumstance shall RE Hessenauer, LLC be held liable for consequential or special damages or any other expenses, which may arise in connection with this product.

## INSPECTION

Inspect your feeder for any visible shipping damage.

*Insert 2 AA batteries (included) in battery chamber by removing 4 screws that support the timer housing. Batteries must be in place for battery backup (time and program settings will remain if power is interrupted.) Replace screws. If using 12 volt battery option, remove electric cord and insert battery adapter cord. You are now ready to program your feeder.*

Testing your new Quick Feed before mounting:

Plug in power cord to unit, and transformer to wall socket.

Press , then press  once and the cylinder will rotate.

You are now ready to program and install your Quick Feed.

## Installation Instructions

Locate feeder within a covered, dry environment near a 110 volt receptacle if using electricity option. See figures A,B, or C for mounting application. **Note: Wall must be solid and sturdy and safely out of reach of any animal that could cause damage to the feeder!**

For all installations: Locate top center mounting hole in back of hopper and mark wall. Using a #10x1" wood screw (4), hang feeder on screw, make sure feeder is level and mark remaining 3 mounting holes. Insert remaining screws and secure snugly, don't over tighten.

**FIGURE A - Stall or Kennel Installation.** Attach feeder to a suitable outer wall **OUT OF THE ANIMAL'S REACH!** Slip 45° PVC elbow over the spout adapter. Determine where the 2" PVC pipe will penetrate the wall and mark (feed buckets should hang low enough in the stall to accommodate ease of refilling Quick Feed hopper.) Cut hole through wall 2½" wide x 5" high and insert pipe through hole and into elbow. Mark and cut excess pipe to correct length.

**CAUTION:** Do not leave any pipe protruding inside stall or feed bucket that animals can reach. Cut pipe flush with inside wall. SEE DIAGRAM A.

**FIGURES B & C - Flush Wall Mounting:** Slip 2" PVC coupler over spout adapter. Determine length required for installation, mark and cut PVC to size. Slip 2" 45° elbow over end of pipe if desired. **SEE DIAGRAMS B & C.**

-Do not over-tighten mounting screws, as the hopper may tear.

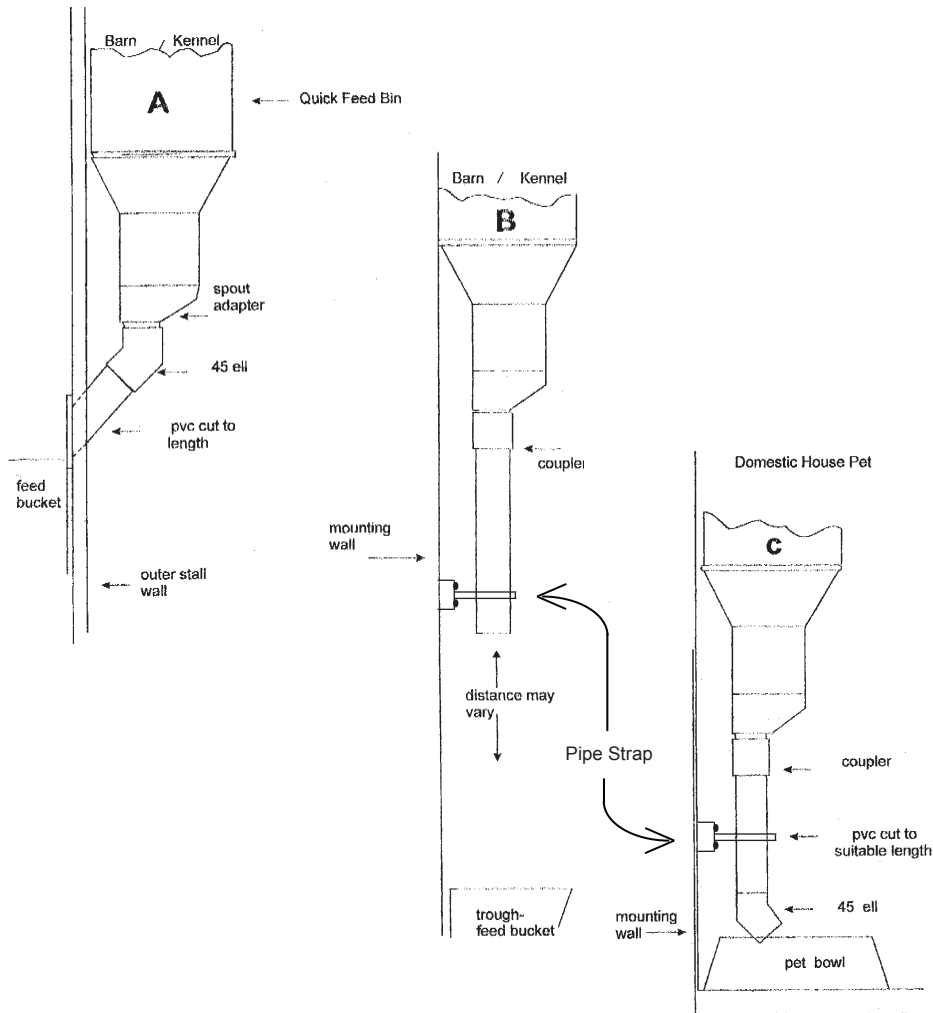
-Do not block feeder spout.

-Secure PVC pipe to wall/structure using a pipe strap.



## TROUBLESHOOTING GUIDE

### *Quick Feed*



#### LEFT SIDE VIEW



**Problem:** Timer won't accept new times.

**Fix:** Make sure keypad is unlocked. To unlock, press the  and  keys simultaneously. If this doesn't work, see how many times are already set. 12 is the maximum amount.



**Problem:** The clock only displays "military times" or 24 hours.

**Fix:** The clock can be set for either 12 or 24 hours. To change from one to the other, press the  and  keys at the same time.

**Problem:** The beeper alarm is sounding and a red light is flashing.

**Fix:** Press any key to silence alarm. Alarms indicate an error has occurred. Check for blockages, other irregularities or power interruption. After clearing, attempt a manual feed.

**Problem:** Turning audible beeper on or off.

**Fix:** To arm or disarm audible beeper feature, press the  and  keys at the same time.

**Note:** Prevent loss of programming and clock time sets during electric power outage.




**Fix:** Install new "AA" batteries in battery backup chamber.

**Fix:** Unplug from power source (transformer or 12v battery) first.

**Problem:** No food is dispensing.

**Fix:** Verify GREEN light is illuminated (if no, check power source) then check for blockage. Make certain proper feeds are being used: Quick Feed will not dispense hay cubes, pellets over an inch in length or wet or wet molasses feed. If trying to dispense these foods, change to dry food or a smaller size.

**Problem:** Feeder is dispensing when I don't want it to.

**Fix:** Check your programming, push  and scroll through feed times. If a feed time is programmed that you don't want, push  for that feed time. Push  until "0" appears.

**Technical Assistance:** (407) 320-1911 • E-mail: [info@quickfeed.com](mailto:info@quickfeed.com)

## IMPORTANT INFORMATION ABOUT YOUR QUICK FEED UNIT

- Your Quick Feed **CANNOT GET WET**
- Your Quick Feed **MUST BE PROTECTED FROM YOUR ANIMAL**
- Your Quick Feed **WILL FAIL IN EXTREME COLD**

The timer assembly will fail if it gets wet, mount the feeder in a dry area.

Larger animals can destroy the Quick Feed feeder, protect the feeder by installing in a secure location, apart from your animal.

Extreme cold temperatures will cause battery and component failures. Mount the feeder in a protected, warm area.





Protect the Battery Adapter (if used) and transformer wires from rodents chewing as well as pinches, scrapes, cuts and splices.

**An exposed wire can short circuit, resulting in damage or a potential fire!**





## QUICK FEED PROGRAMMING INSTRUCTIONS

STEP ONE: Set Time of Day

12/24 Hour Clock







Press  button. Press  for hour. Press  for minute. Press  when correct time shows in display. Time is now set.

STEP TWO: Set Time/Display For 12 or 24 Hour Clock

Press the  and  at the same time. **A.M.** or **P.M.** will display if 12 hour clock is set. If 24 hour (military time) display is preferred, press the  and  keys again.



STEP THREE: Set Feed Times and Amounts

**HINT:** Write down all desired times and amounts before beginning pro-gramming as timer reverts to time of day after 8 seconds. Each successive setting will display from 1 to 12. See programming chart.



Press  button to set first feed time. The number 1 will show in display. Press  for hour and  for minutes. If using 12 hour clock, make sure to watch A.M./P.M. settings. Next press  symbol to choose food amount and press  until desired amount is displayed. Repeat above steps until all times and amounts are set (from 1 to 12). Once all desired times and amounts are set, press .

STEP FOUR: Set Audible or Silent Beeper

**NOTE: Beeper will sound and the red light will flash for malfunction.** Press  to reset.



Press  and  symbol at the same time. **Hint: No beeps will sound when buttons are pressed if on silent.**

STEP FIVE: Keypad Lock





**NOTE: To prevent accidental programming changes, lock keypad after programming is completed. No buttons will respond when keypad is locked.** Press and release  and  at the same time — keypad will lock/unlock.

**SPECIAL FUNCTION: Manual Feed**

**NOTE: Using the manual feed feature will not affect or change programmed feeding times or amounts.**

Press  symbol, then press  until desired amount appears. Feed will dispense in less than 5 seconds. Great for supplement feeding or special treats.

## SELECTOR SETTINGS CHART

Weights listed below are averaged and will vary with different types, brands, and mixes of feed. It is recommended that this chart be used for reference only and that YOU determine the proper amounts and settings for your animal. To determine the proper amount for your animal's feeding program, push  and  and  to the lowest setting of 1 cup, dispense food then measure.  Continue changing setting and measuring until the correct amount is achieved.

### STANDARD SIZE FEEDERS








Setting	Chows	Pellets Oats
1	1 Cup	6 oz.
2	2 Cups	12 oz.
3	3 Cups	1 lb.
4	4 Cups	1 lb. 8 oz.
5	5 Cups	1 lb. 14 oz.

**USE ONLY DRY GRAIN FEED PRODUCTS OR DOG/CAT CHOWS**  
**NO FOREIGN OBJECTS OR WET FOOD.**  
**ANY PELLETIZED FOOD MUST BE LESS THAN 1" IN LENGTH**  
**DO NOT USE HEY CUBES OR WET MOLASSESS FEED.**  
**DO NOT COMPRESS FEED INTO HOPPER.**

**Quick Feed manufacturers, its retailers, dealers, agent or anyone associated with Quick Feed in any way either by implication or expression ever intends for Quick Feed to take the place of human caretakers for any animal. Our desire is to assist in their health, welfare and ease of care. We recommend that animals never be left alone and unattended for extended periods of time for any reason.**

## QUICK GUIDE

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Manual Feed , 

12/24 Hour Clock  + 

Arm/Disarm Beeper  + 

Keypad Lock  + 